

# 2018 Results from HSD Investments in Homeless Services Programs

April 9, 2019



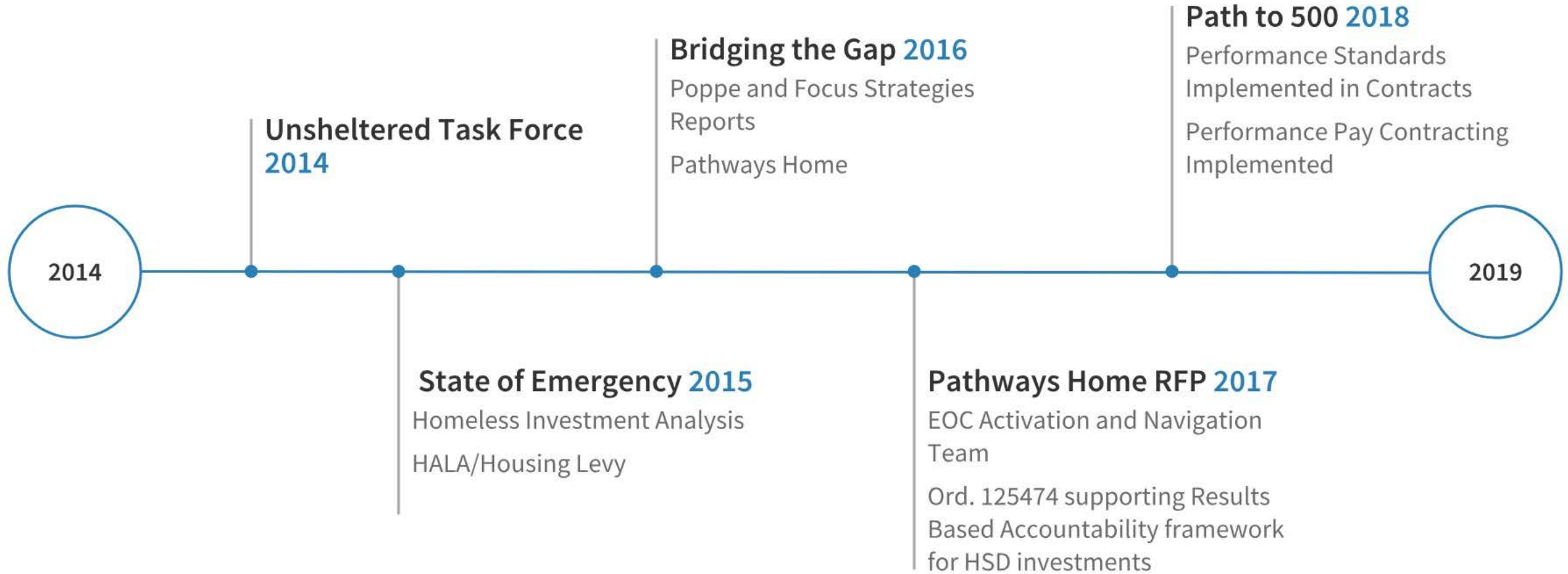
City of Seattle

# Presentation Overview

1. Milestones in City's Homelessness Response
2. 2018 Performance Highlights
3. 2018 Program Performance



# Milestones in City's Response to Homelessness



# 2018 Homeless Investments Results By Program



**A total of 7,428 exits**

5,627 exits to permanent housing and  
1,801 maintaining PSH



**30% (1,321) more exits to  
permanent housing compared to  
2017**



**87% increase in American  
Indian/Alaska Native exits to  
housing**



# Unique Households Served by Programs Receiving City Funds in 2018



25,420 households served, an increase of 7% over 2017



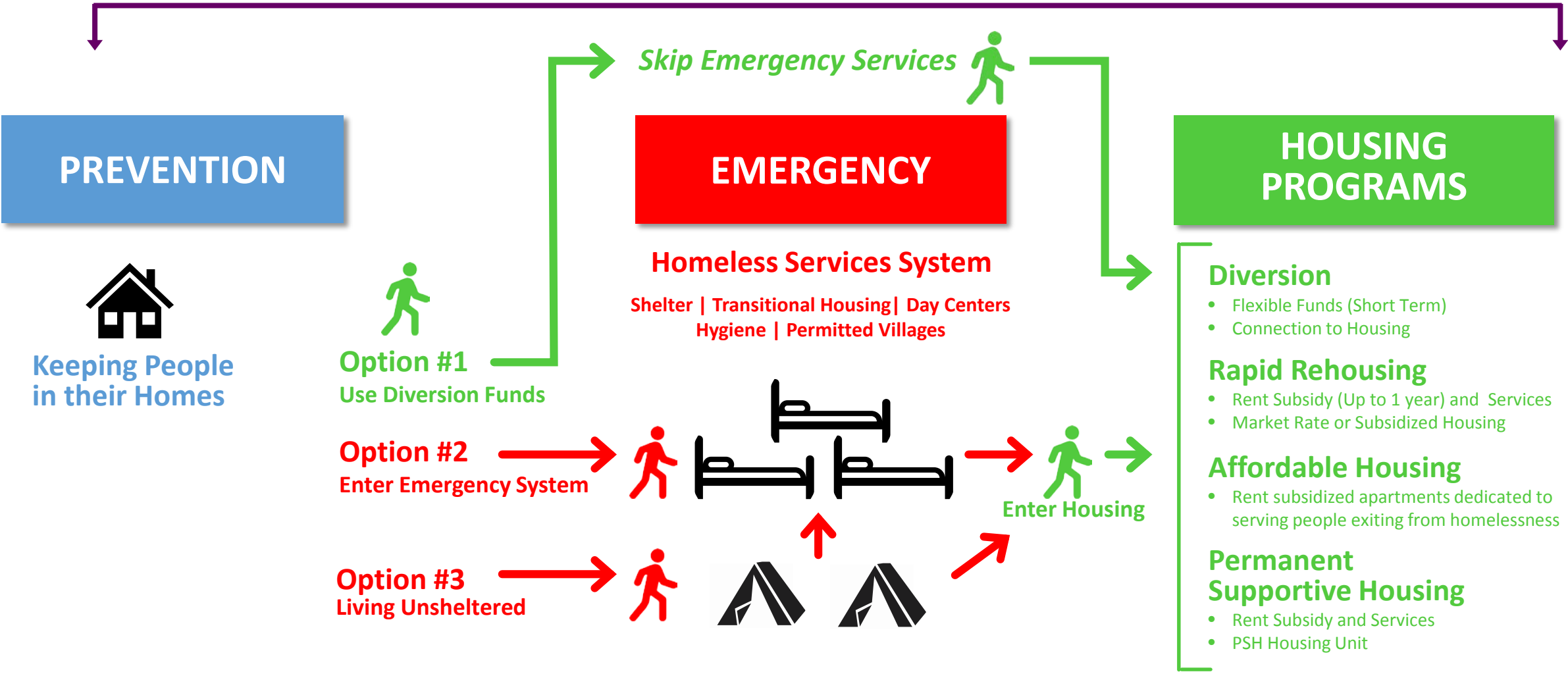
4,227 households moved from homelessness to housing or prevented from becoming homeless, an increase of 17% over 2017



1,899 households maintained permanent housing with supportive services or moved to other housing from PSH, an increase of 48% over 2017

# Program Performance in 2018

# HSD Outreach and Case Management



# PREVENTION

**Prevention is successful when people maintain housing and don't become homeless**

Homelessness Prevention 2018:

- Funded new programs that are supporting culturally specific services
- Consistently serving people closest to experiencing homelessness with use of the Homelessness Prevention Tool
- Fewer exits to permanent housing

Year	Investment (annual)	Total Households Served	Total Program Exits	Exits to PH	Rate of Exits to PH
2017	\$3.1M	1243	941	836	89%
2018	\$4.6M*	1302	822	733	89%

\*Does not include \$2M for Seattle Housing Assistance Pilot program



## BASIC EMERGENCY SHELTER

Shelter is successful when people leave a shelter program and move into permanent housing

Basic Shelter 2018:

- Basic shelter provides a safe space for people to sleep at night and is a critical part of the crisis response system.

Year	Investment (annual)	Beds	Total Households Served	Total Program Exits	Exits to PH	Rate of Exit to PH
2017	\$3.9M	964	5827	6658	236	4%
2018	\$3.1M	668	5121	5172	209	4%

## ENHANCED EMERGENCY SHELTER

Shelter is successful when people leave a shelter program and move into permanent housing

Enhanced Emergency Shelter 2018:

- Enhanced shelter has a rate of exits to permanent housing that is five times that of basic shelter
- More households served, more household exits to PH and a higher rate of exit to PH than 2017

Year	Investment (annual)	Beds	Total Households Served	Total Program Exits	Exits to PH	Rate of Exit to PH
2017	\$11.5M	749	5552	6667	854	13%
2018	\$17.2M	1411	6554	7144	1520	21%

## CITY PERMITTED VILLAGES

**Villages are successful when people move from living on the streets into a village, and ultimately move into permanent housing**

City Permitted Villages 2018:

- Expanded investments in case management mid-year 2018
- New villages opened with added capacity in Q2, Q3 and Q4
- Increase in the number served in villages and number of exits to permanent housing over 2017

Year	Investment (annual)	Units	Served	Total Program Exits	Exits to PH	Rate of Exits to PH
2017	\$1.5M	255	627	435	102	23%
2018	\$4.2M	328	658	408	135	33%

# TRANSITIONAL HOUSING

**Transitional Housing is successful when people leave TH within two years and move to permanent housing**

Transitional Housing 2018:

- 2 programs transitioned their program model from TH to bridge housing midyear
- Increased rate of exits to PH, but serving fewer people
- TH Learning Circle started in 2018

Year	Investment (annual)	Units	Total Households Served	Total Program Exits	Exits to PH	Rate of Exits to PH
2017	\$3M	833	1165	788	433	55%
2018	\$3.5M	717	905	547	359	66%

## DIVERSION

**Diversion is successful when one-time funding or services help people bypass shelter and move directly to housing**

Diversion 2018:

- Serving more households and increased rate of exits to permanent housing
- HSD partnered with King County, All Home and Building Changes as part of **The Diversion Project**, which is training more than 300 service providers across King County to use diversion. Building Changes has dedicated \$250,000 and the Pearl Jam Home Shows will invest \$750,000 in the Project to be used for flexible funds.

Year	Investment (annual)	Total Households Served	Total Program Exits	Exits to PH	Rate of Exits to PH
2017	\$1M	975	1011	683	67%
2018	\$2M	1401	1370	990	72%

## RAPID REHOUSING

**Rapid Rehousing is successful when people live in their own housing without ongoing subsidy**

Rapid Rehousing 2018:

- Improved rate of exits to permanent housing
- Increase number of households served and in exits to permanent housing

Year	Investment (annual)	Total Households Served	Total Program Exits	Total Exits to PH	Rate of Exits to PH
2017	\$4.2M	934	657	476	72%
2018	\$7.5M	1,179	791	618	78%



## PERMANENT SUPPORTIVE HOUSING

PSH is successful when people remain housed in a PSH unit or move to other permanent housing

Permanent Supportive Housing 2018:

- PSH continues to be an effective program to help chronically homeless people find and maintain housing

Year	Investment (annual)	Units	Total Households Served	Total Exits to PH	Total Maintain PSH	Rate of Exits to or maintain PSH
2017	\$9.3M	1107	1402	96	1144	92%
2018	\$12.7M	1922	2056	125	1801	93%

Note: OH funds ~\$1M in operations and maintenance for PSH. Totals above are for HSD-only.

## 2018 RACIAL EQUITY GOALS

**Increase in both the number and rate at which Native American/Alaska Native and Black/African American households enter housing**

2018 Results:

- American Indian/Alaska Native household exits increased by 87% from 2017 to 2018
- Black/African American household exits increased by 27% from 2017 to 2018
- Funded agencies which provide culturally-relevant services to support goals

Population	2017 Household Exits to Housing	2018 Household Exits to Housing	2017 Rate of Exit to Housing	2018 Rate of Exit to Housing
American Indian or Alaska Native	230	431	16%	24%
Black or African American	2343	2979	24%	31%
Hispanic/Latinx	536	703	17%	21%